

Appendix A

Slough Wellbeing Board Performance Monitoring tool Report 1: April to September 2013 (then Report 2: October to March 2013 /2014)

Summary

This report presents a summary of priority indicators selected by the Slough Wellbeing Board. These are based on strategic level priority actions highlighted in the Slough Wellbeing Strategy based on the 5 priority areas of “Health”, “Economy and Skills”, “Housing”, “Regeneration and Environment” and “Safer Slough”.

Direction of travel indicates whether performance has improved ↑ deteriorated ↓ or remained unchanged ↔ compared to previous performance.

n/a = not applicable because either;

- the baseline figure is not available
- and / or the direction of travel cannot be determined
- or the data is not yet available.

Key messages in this report include: a positive / negative outcome for the following:

- XXXXX

Performance against our Statistical Neighbour / Nationally is;

- XXXX

Actions for the Slough Wellbeing Board to consider

- XXXX

Health

Aims	Priority Actions	Performance Indicator	Baseline	Actual	Direction of travel	RAG rating	Lead PDG	Secondary PDG(s)	Date updated
Enhancing positive health and wellbeing throughout life	Promote mental and physical wellbeing for people of all ages through action on the wider determinants						SHC PDG	CPB, SSP	
Ensuring widespread community engagement in improving the wellbeing of Slough residents	Ensure access to an provision of NHS dental care is consistently good	Tooth decay in children aged five years		(data needs further development)	n/a				
Increase early diagnosis of all types of diabetes	Enhance uptake of effective sexual health screening and family planning services	Chlamydia diagnosis (15 to 24 year olds)	n/a	1,902	n/a				2010
Increase access to TB screening for earlier diagnosis		HIV prevalence	n/a	3.43 per 1000	n/a				2012
Increase the level of physical activity undertaken by residents of all ages and encourage healthier eating	Implement the National Dementia Challenge	Dementia prevalence	n/a	Under development – pending completion of commissioning strategy	n/a				2010
Improve emotional and physical health of children of all ages from 0 to 19 years	<i>* Promote positive behaviour change e.g. among those who are sedentary, who consume tobacco, who drink alcohol to excess or who are obese</i>	Smoking prevalence: 15 year olds	n/a	Not yet ready	n/a				
Improve the sexual health of adults and young people	<i>* Improve care programmes for those with long term conditions</i>	Smoking prevalence: adults (over 18s)	n/a	19.9	n/a				2010/11
Improve access to CVD screening programmes and develop care pathways that support prevention of CVDs	Ensure good recovery outcomes from drugs and alcohol services <i>* Implement action on Cardiovascular Disease risk factors</i>	Recorded diabetes (CCG Outcomes Framework includes prevalence data)	n/a	7.5	n/a				2010
Reduce drug and alcohol misuse and their impact on domestic abuse and violent	<i>* Ensure a smooth transition of responsibility for commissioning</i>	Alcohol related admissions to hospital	n/a	93.0	n/a				2011

Aims	Priority Actions	Performance Indicator	Baseline	Actual	Direction of travel	RAG rating	Lead PDG	Secondary PDG(s)	Date updated
crime Increasing access to self care programmes and to provide effective services for people with long term conditions and mental health problems	<i>childrens' health services by 2015</i>	Treatment completion for TB Employment for those with a long-term health condition, including those with a learning difficulty / disability or mental illness Proportion of people who use services who have control over their daily life Overall satisfaction of people who use services with their care and support	n/a n/a n/a n/a	Not yet ready Not yet ready Not yet ready Not yet ready	n/a n/a n/a n/a				

* provide update in PDG report. Qualitative data so progress to be measured via PDG report

Economy and Skills

Aims	Actions	Performance Indicator	Baseline	Actual	Direction of travel	Target and RAG rating	Lead PDG	Secondary PDG(s)	Date updated
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<p>Increase prosperity of the community and town</p>	<p>Focus on increasing apprenticeship opportunities across the town, supporting local recruitment for local job opportunities and supporting start ups and business engagement <i>* Work jointly with the business sector to deliver training and development opportunities for the town, supporting business, schools and those seeking employment</i></p>	<ul style="list-style-type: none"> Unemployment: Overall unemployment rate: proportion of resident population of area aged 16-64 claiming Job Seekers Allowance (JSA). Comparisons for latest data: National: 3.8% South East: 2.5% 	3.9%	3.7%	↑	SEE PDG	Housing, CPB	March 2013
<p>Maintain and grow the town's economy Improve transport and communications infrastructure</p>	<p><i>* Support the development of 'Superfast Broadband Berkshire' to improve the broadband infrastructure, therefore supporting the prosperity of the town</i></p>	<ul style="list-style-type: none"> Unemployment: Proportion of the economically inactive working-age population who state they want a job. [Measure derives from ONS Annual Population Survey, and is updated quarterly.] National: 24.9% South East: 27.3% 	22.8%	21.8%	↑			March 2013
<p>Increase inward investment and town centre regeneration</p> <p>Improve educational attainment opportunities of the most deprived pupils through ensuring quality of education and standards are maintained where they are high and improved where necessary. Improve take up of Free School Meals and extend access to benefits and information to help to reduce the impact of child poverty on educational attainment.</p>	<p><i>* Support jointly with partners the development of Western Rail Access to Heathrow</i> Work with local educational establishments to deliver foundation learning programmes to improve basic skills Work with local schools to support children's education</p>	<ul style="list-style-type: none"> % of pupils achieving at least 78 points across the Early Years Foundation Stage (with at least 6 in each of the scales in Personal, Social & Emotional Development and Communication, Language & Literacy) 	62.0%	64%	↑			August 2012
		<ul style="list-style-type: none"> % of pupils achieving 5 or more GCSEs at A* - C (including English and Maths) 	68.1%	66.1%	↓			January 2013
		<ul style="list-style-type: none"> VAT registrations 	n/a					

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Housing

Aims	Actions	Performance Indicator	Baseline	Actual	Direction of travel	Target and RAG rating	Lead PDG	Secondary PDG(s)	Date updated
<p>Better housing standards, including efficiency and more choice and affordability</p> <p>Continue to develop a mix of housing in terms of tenure and size to meet the needs of all of the current and future population</p> <p>Better quality of private sector accommodation, particularly houses in multiple occupation</p> <p>More choice for home-seekers, offering sustainable housing options and aiming to prevent the risk of homelessness</p>	<p>Enhanced licensing and inspections of homes in multiple occupation (HMOs)</p> <p>Work with developers to secure properties of a size which meets demand as part of planning development agreements</p> <p><i>* Review the Allocations Policy taking account of legislative changes brought about by the Localism Act</i></p> <p><i>* Work more closely with private sector landlords to secure access to properties for local people</i></p>	<ul style="list-style-type: none"> Number of households in temporary accommodation Homelessness Number of Housing Benefit Claimants <p>e.g. more data requested on number of HMO inspections, and measures of quality of housing provided but I suspect these aren't available</p>	<p>90</p> <p>19 days</p> <p>11,590</p>	<p>87</p> <p>19.5 days</p> <p>11,722</p>	<p>↑</p> <p>↓</p> <p>↓</p>		<p>Housing</p>	<p>SEE PDG</p>	<p>March 2013</p> <p>March 2013</p> <p>March 2013</p>

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Regeneration and Environment

Aims	Actions	Performance Indicator	Baseline	Actual	Direction of travel	Target and RAG rating	Lead PDG	Secondary PDG(s)	Date updated
<p>Facilitate the regeneration of Slough Town Centre to become a thriving sub-regional hub for public transport, retail, culture and living</p> <p>Encourage private sector investment to create employment and economic activity that will increase the viability and vitality of the town</p> <p>Maintain and improve access to recreational and leisure facilities, including parks and open spaces, using these in such a way as to ensure local people gain most benefit.</p> <p>Improve public transport, cycling and walking facilities to increase use of sustainable forms of transport</p> <p>Reduce energy consumption, water usage and the amount of carbon emissions generated.</p>	<p><i>* Improve facilities at community centres for wider community use</i></p> <p><i>* Complete Heart of Slough Infrastructure Works project</i></p> <p><i>* Re-develop parts of the borough's infrastructure such as Britwell; Slough Estates and the Town Centre</i></p>	<ul style="list-style-type: none"> The percentage of household waste sent for reuse, recycling or composting. Percentage of municipal waste sent to landfill. Improve bus punctuality: non-frequent bus services running on time (formerly NI 178a) CO2 Emissions by of the baseline year 08/09 1.16 Utilisation of outdoor space for exercise / health reasons 	<p>30.7%</p> <p>6.4%</p> <p>77.5%</p> <p>31,540 tonnes</p>	<p>30.3%</p> <p>9.9%</p> <p>83.0%</p> <p>40% reduction by 2014</p>	<p>↓</p> <p>↑</p> <p>↑</p> <p>↑</p>		<p>CiCa PDG</p>		<p>March 2013</p> <p>2014</p>

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Safer Slough

Aims	Actions	Performance Indicator	Baseline	Actual	Direction of travel.	Target and RAG rating	Lead PDG	Secondary PDG(s)	Date updated
<p>A place where people feel safe to live, visit, work and play</p> <p>Equality of opportunity for all</p> <p>A year on year an sustained reduction in crime and ASB</p> <p>A sustained reduction and increased confidence in reporting of crime and ASB</p> <p>Reduce crime, the fear and perception of crime, antisocial behaviour and substance misuse</p> <p>Safeguard and support vulnerable adults and children in our communities</p> <p>Promote cohesive open communities that value diversity, encourage a sense of belonging and engender a sense of local pride.</p>	<p>Further develop early intervention services for Children In Need and at risk</p> <p>Commission services for support against Domestic Abuse</p> <p>With partners, monitor and deal with gang crime</p> <p>Develop and expand multiagency action groups to deal with robbery and violent crime</p> <p><i>* Reduce street prostitution through multi-agency working</i></p> <p>Develop a specialist advocacy service dedicated to supporting vulnerable adults who have been abused</p>	<ul style="list-style-type: none"> • Domestic Abuse: recorded crime <ul style="list-style-type: none"> ○ Number ○ Per 1000 pop • Domestic Abuse: non-recorded crime <ul style="list-style-type: none"> ○ Number ○ Per 1000 pop • Violence against the person <ul style="list-style-type: none"> ○ Number ○ Per 1000 pop • Stealing <ul style="list-style-type: none"> ○ Number ○ Per 1000 pop • Number (and %) of Adult Safeguarding strategy meetings taking place within 5 working days of referral per month • Children looked after by the council at month end (excluding respite care arrangements) <ul style="list-style-type: none"> • Number • Rate per 10,000 local children. 	<p>n/a</p> <p>n/a</p> <p>n/a</p> <p>n/a</p> <p>56%</p> <p>172</p> <p>54.3</p>	<p>1,156</p> <p>8.2</p> <p>2,266</p> <p>16.2</p> <p>2,337</p> <p>16.68</p> <p>6,808</p> <p>48.56</p> <p>83%</p> <p>10 of 12</p> <p>183</p> <p>48.9</p>	<p>↑</p> <p>↑</p> <p>↑</p> <p>↑</p> <p>↑</p> <p>↓</p>		SSP	CYPPB	<p>March 2013</p> <p>March 2013</p>

Aims	Actions	Performance Indicator	Baseline	Actual	Direction of travel.	Target and RAG rating	Lead PDG	Secondary PDG(s)	Date updated
		<ul style="list-style-type: none"> Children subject to Child Protection Plans at month end <ul style="list-style-type: none"> Number Rate per 10,000 local children. 	209 55.9	145 38.8	↑				March 2013

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Method of data collection

Data for each indicator will be collated from a number of sources as follows:

Data	Owner / Lead	Frequency	Period data is relevant to:
<ul style="list-style-type: none"> • Tooth decay in children aged five years (taken from PHOF (data needs further development)) • Chlamydia diagnosis (15 to 24 year olds) • HIV prevalence • Under 18 conceptions • Numbers of family planning contacts • Smoking prevalence: 15 year olds • Smoking prevalence: adults (over 18s) • Recorded diabetes • Alcohol related admissions to hospital • Treatment completion for TB • Employment for those with a long-term health condition, including those with a learning difficulty / disability or mental illness <p>And from ASC Outcomes Framework:</p> <ul style="list-style-type: none"> • 1B proportion of people who use services who have control over their daily life • 3A overall satisfaction of people who use services with their care and support 	PHOF ASCOF QOF	Annual	
<ul style="list-style-type: none"> • Domestic Abuse: recorded crime <ul style="list-style-type: none"> ○ Number ○ Per 1000 pop 	Louise Asby / Avtar Mann SSP PM report	Monthly / Quarterly / Annually	

<ul style="list-style-type: none"> • Domestic Abuse: non-recorded crime <ul style="list-style-type: none"> ○ Number ○ Per 1000 pop • Violence against the person <ul style="list-style-type: none"> ○ Number ○ Per 1000 pop • Stealing <ul style="list-style-type: none"> ○ Number ○ Per 1000 pop • Number (and %) of Adult Safeguarding strategy meetings taking place within 5 working days of referral per month • Children looked after by the council at month end (excluding respite care arrangements) <ul style="list-style-type: none"> (a) Number (b) Rate per 10,000 local children. 	<p>Russ Bourner Corporate Balance Scorecard</p>		
<ul style="list-style-type: none"> • Unemployment: Overall unemployment rate: proportion of resident population of area aged 16-64 claiming Job Seekers Allowance (JSA). Comparisons for latest data: National: 3.8% South East: 2.5% • Unemployment: Proportion of the economically inactive working-age population who state they want a job. [Measure derives from ONS Annual Population Survey, and is updated quarterly.] National: 24.9% South East: 27.3% • % of pupils achieving at least 78 points across the Early Years Foundation Stage (with at least 6 in each of the scales in Personal, Social & Emotional Development and Communication, Language & Literacy) 	<p>Russ Bourner Corporate Balance Scorecard</p>	<p>Monthly / Annually</p>	

<ul style="list-style-type: none"> • % of pupils achieving 5 or more GCSEs at A* - C (including English and Maths) 			
<ul style="list-style-type: none"> • Number of households in temporary accommodation • Speed of Processing of Housing Benefit and Council Tax Benefit claims: <ul style="list-style-type: none"> (a) New Claims (b) Change of Circumstances England 2011-12 : (a) 24 (b) 9 • Number of Housing Benefit Claimants 	Russ Bournier Corporate Balance Scorecard	Annually	

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